To: David Potts, Chief Executive

cc David Scott, Director of Corporate Affairs Ruth McDonald, Corporate Services Director

Dear David,

Removal of Hikvision and Dahua CCTV cameras from Morrisons buildings

We are a diverse coalition of rights groups, writing to raise our concerns about Morrisons' use of Chinese state-owned surveillance companies that are involved in serious human rights abuses and associated with significant security issues. In particular, we urge you to remove Hikvision and Dahua cameras from your stores.¹

These companies provide technology that facilitates the persecution and oppression of ethnic and religious groups in the Uyghur region ("Xinjiang"), Tibet and Hong Kong and have no place in the UK. These cameras also give rise to serious security concerns, given their links to the Chinese state and their history of security flaws.² After we wrote to Tesco's CEO, similarly outlining the security and human rights risks of Chine stateowned CCTV, they announced they would remove Hikvision and Dahua CCTV from their stores.³ We urge you to follow suit.

On 24th November, the Cabinet Office recommended that Government departments remove surveillance equipment made by "companies subject to the National Intelligence Law of the People's Republic of China" due to "security risks".⁴ On 30th November, Peers in the House of Lords voted to require the Government to remove all Hikvision and Dahua cameras from the public sector.⁵ Lord Alton, a crossbench Peer and human rights advocate said of the companies:

"Both Hikvision and Dahua Technology [...] have been blacklisted in the USA for their links to the internment camps in Xinjiang and their role working hand-inglove with the CCP to construct the largest authoritarian surveillance state, which has surpassed even George Orwell's wildest dreams.

2Widely-Used Hikvision Security Cameras Vulnerable To Remote Hijacking – Lee Matthews, Forbes, 22nd September 2021: https://www.forbes.com/sites/leemathews/2021/09/22/widely-used-hikvision-security-cameras-

5Peston, Twitter, 28th November 2022: https://twitter.com/itvpeston/status/1597339479781408768?s=20&t=2-ggLUPb2pKWfx944MYopQ; HL Deb (30th November 2022), vol. 825, col. 1835-1837: https://hansard.parliament.uk/lords/2022-11-30/debates/5D74C5CD-FACB-43DB-BC2E-653F8C7DFD92/ProcurementBill(HL)

¹As a snapshot, we are aware that Hikvision cameras are used in Morrisons Wimbledon, 51 The Broadway, SW19 3RG; Morrisons Abergavenny, Park Road, NP7 5TP; Morrisons Camden, Chalk Farm Road, NW1 8EH; Morrisons Grantham, Wharf Road, NG31 6BQ; Morrisons Darlington - North Road, 97 North Road, DL1 2PY

vulnerable-to-remote-hijacking/?sh=60ca6fa72f31 3Tesco to ditch Chinese-made CCTV cameras over security and human rights fears – Charles Hymas, the Telegraph, 17th March 2023: https://www.telegraph.co.uk/news/2023/03/17/tesco-ditch-chinese-made-cctv-camerassecurity-human-rights/

⁴Security Update on Surveillance Equipment - Written Statement, 24th November 2022, UIN HCWS386: https://questions-statements.parliament.uk/written-statements/detail/2022-11-24/hcws386

[...]

"We need an urgent timetable and a plan to remove Hikvision and Dahua from the UK supply chain in its entirety."⁶

The legislation continues to make its way through Parliament. In Scotland, the Government has committed to removing Hikvision cameras from public buildings as "part of an on-going security improvement programme".⁷ The Welsh Government has made a similar commitment.⁸ Responsible UK companies should similarly acknowledge the security and ethical risks these devices pose and must stop procuring Hikvision and Dahua surveillance technology immediately, and remove existing hardware at the soonest possibility.

Other countries and institutions have also taken steps to eliminate the reach of Hikvision and Dahua surveillance cameras. In the United States, the sale and importation of new Hikvision and Dahua products is prohibited due to security concerns.⁹ Last year, the European Parliament voted to remove the newly installed Hikvision thermal cameras, citing "an unacceptable risk that Hikvision, through its operations in Xinjiang, is contributing to serious human rights abuses".¹⁰ There is an increasing global awareness that Chinese state-owned surveillance products are not appropriate for use in rights-respecting countries.

Implicated in human rights abuses

Hikvision and Dahua cameras are used in "re-education" camps throughout the Uyghur region, and both companies have contracts worth at least \$1.2 billion for 11 separate, large-scale surveillance projects across the region.¹¹ Mass arbitrary detention, torture, forced organ harvesting and forced sterilisation have all been credibly reported.¹² Amnesty International has reported that the "brutal effectiveness and tremendous scale of the [Chinese] government's campaign derive[s] from the government's

30/debates/5D74C5CD-FACB-43DB-BC2E-653F8C7DFD92/ProcurementBill(HL)

⁶HL Deb (30th November 2022), vol. 825, col. 1818: https://hansard.parliament.uk/lords/2022-11-

^{7&#}x27;Dangerous' Chinese CCTV cameras to be phased out in Scotland – Mark McLaughlin, the Times, 21st November 2022: https://www.thetimes.co.uk/article/dangerous-chinese-cctv-cameras-to-be-phased-out-in-scotlandntnh29m96

⁸CCTV: Welsh police and government – BBC News, 16th February 2023: https://www.bbc.co.uk/news/uk-wales-64629861

⁹US government bans Huawei, ZTE and Hikvision tech over 'unacceptable' spying fears – Carly Page, TechCrunch, 28th November 2022: https://techcrunch.com/2022/11/28/fcc-huawei-zte-hikvision-hytera-dahua-ban/ 10EU Parliament Removes Hikvision, Citing Human Rights Abuses – Charles Rollet, IPVM, 29th April 2021: https://ipvm.com/reports/hik-eu

¹¹Dahua and Hikvision Win Over \$1 Billion In Government-Backed Projects In Xinjiang – Charles Rollet, IPVM, 23rd April 2018: https://ipvm.com/reports/xinjiang-dahua-hikvision

^{12&}quot;Like We Were Enemies in a War": China's Mass Internment, Torture and Persecution of Muslims in Xinjiang – Amnesty International, June 2021: https://xinjiang.amnesty.org/wp-content/uploads/2021/06/ASA_17_4137-2021_Full_report_ENG.pdf; China is harvesting thousands of human organs from its Uighur Muslim minority, UN human-rights body hears – Will Martin, 25th September 2019: https://www.businessinsider.com/china-harvestingorgans-of-uighur-muslims-china-tribunal-tells-un-2019-9?op=1&r=US&IR=T

unprecedented use of surveillance technology."¹³ The capabilities of these cameras include ethnicity recognition and "Uyghur alerts".¹⁴ A Big Brother Watch investigation recently uncovered Hikvision advertising the same ethnicity recognition technology in the UK.¹⁵ A man previously held in a concentration camp in the Uyghur region told IPVM that three Hikvision cameras were in his prison cell, pointed directly at him and other detainees and used as "virtual guards".¹⁶

In January 2021, the Foreign Secretary denounced "the scale and the severity of the human rights violations being perpetrated in Xinjiang against the Uyghur Muslims", and noted the "extensive and invasive surveillance targeting minorities" specifically.¹⁷

These companies also hold contracts in Hong Kong and Tibet, which are both regions over which the UK government has expressed concern due to widespread human rights abuses, many of which are enabled by pervasive surveillance.¹⁸

In Tibet, Hikvision equipment is known to be in use by local authorities, including by the Public Security Bureau and in detention centres. Hikvision forms part of a wider network of surveillance installed by the Chinese government over the past two decades with the stated aim of ensuring that dissidents and potential protesters are quickly identified and detained, what officials call "nets in the sky and traps on the ground".¹⁹

It is deeply concerning that technology which enables widespread human rights abuses in China is being purchased and installed by UK companies. Morrisons has professed a "commitment to operating ethically"²⁰ and stated:"We strongly believe that consistent ethical standards can improve worker wellbeing as well as leading to better productivity and quality."21

^{13&}quot;Like We Were Enemies in a War": China's Mass Internment, Torture and Persecution of Muslims in Xinjiang -Amnesty International, June 2021: https://xinjiang.amnesty.org/wp-content/uploads/2021/06/ASA_17_4137-2021_Fúll_report_ENG.pdf

^{14&#}x27;There's cameras everywhere': testimonies detail far-reaching surveillance of Uyghurs in China – Johana Bhuiyan, the Guardian, 30th September 2021: https://www.theguardian.com/world/2021/sep/30/uyghur-tribunal-testimonysurveillance-china

¹⁵Chinese security firm advertises ethnicity recognition technology while facing UK ban – Alex Hern, the Guardian, 4th December 2022: https://www.theguardian.com/world/2022/dec/04/chinese-security-firm-advertises-ethnicity-recognition-technology-while-facing-uk-ban

^{16&#}x27;Hikvision Cameras In My Concentration Camp Cell,' Says Victim – Conor Healy, Gurami Jamaspishvili, and Charles Rollet, IPVM, 25th April 2022: https://ipvm.com/reports/hikvision-cell

¹⁷Human rights violations in Xinjiang and the government's response: Foreign Secretary's statement - Foreign, Commonwealth & Development Office, GOV.UK, 21st January 2021:

https://www.gov.uk/government/speeches/foreign-secretary-on-the-situation-in-xinjiang-and-the-governmentsresponse

¹⁸Xinjiang, Hong Kong and Tibet: Dialogue with UN Human Rights – GOV.UK, 29th October 2021:

https://www.gov.uk/government/speeches/xinjiang-hong-kong-and-tibet-dialogue-with-un-human-rights

¹⁹China: Alarming New Surveillance Security in Tibet – Human Rights Watch, 30th March 2013:https://www.hrw.org/news/2013/03/20/china-alarming-new-surveillance-security-tibet

²⁰Governance - Morrisons Corporate website, accessed 19th April 2023: https://www.morrisons-corporate.com/morrisons-sustainability/ethical-trading/governance/ 21Respecting human rights - Morrisons Corporate website, accessed 19th April 2023: http://web.archive.org/save/https://www.morrisons-corporate.com/morrisons-sustainability/people/human-

rights/

Morrisons and its partners have acknowledged the risk of sourcing from the Uyghur region. Your business is a member of the Better Cotton Initiative, which found that the Uyghur region is "an increasingly untenable operating environment" due to concerns around forced labour.²² In a map highlighting supply chain risks as part of your ethical sourcing risk assessment, Morrisons acknowledges that in the Uyghur region of China, "forced labour/ 're-education camps'" pose a risk to ethical procurement.²³ It is disappointing, therefore, to see cameras being used in your stores that are closely linked to these grave human rights abuses being committed in the Uyghur region.

We urge Morrisons to fulfil its ethical sourcing commitments, remove all surveillance cameras made by Chinese state-owned companies and stop funding technology linked to serious human rights violations in China.

Cybersecurity risk

Both companies have track records of significant cybersecurity problems that could put the privacy and security of your business at risk. In 2021 alone, several high-risk vulnerabilities were identified in Dahua's camera software.²⁴ Researchers identified a critical vulnerability impacting millions of Hikvision cameras that could have allowed malicious parties to override and take control of affected cameras across the world.²⁵ As early as 2017, the US Department of Homeland Security gave Hikvision its worst score of 10 out of 10, warning that the low-cost cameras were "remotely exploitable/low skill level to exploit" for "improper authentication."²⁶

Both companies have significant state links and this is important context when considering who may have access to their software and technology as well as any security backdoors, accidental or not, that may exist in their products.

It is vital that companies in the UK do not invest in insecure, unethical and rightsabusive technology. We urge you to prohibit any further procurement of Hikvision and Dahua surveillance equipment and remove these cameras from your stores.

We look forward to your response.

Yours sincerely,

23Risk Assessment - Morrisons Corporate website, accessed 19th April 2023: https://www.morrisonscorporate.com/morrisons-sustainability/ethical-trading/risk-assessment/

²²China's "Untenable Operating Environment" for Business in Xinjiang – Sophie Richardson, Human Rights Watch, 25th October 2020: https://www.hrw.org/news/2020/10/25/chinas-untenable-operating-environment-businessxinjiang

²⁴Dahua Broken Access Control Vulnerability – John Scanlan, IPVM, 25th January 2022: https://ipvm.com/reports/ dahua-33046.html; Dahua New Critical Vulnerabilities 2021 – Ethan Ace and Gurami Jamaspishvili, IPVM, 7th September 2021: https://ipvm.com/reports/dahua-21-critical

²⁵Cybersecurity Vulnerability Could Affect Millions of Hikvision Cameras – Info Security Magazine, 24th September 2021: https://www.infosecurity-magazine.com/news/vulnerability-hikvision-cameras/

²⁶ICS Advisory (ICSA-17-124-01) – Cybersecurity and Infrastructure Security Agency, US Department of Homeland Security, 4th May 2017: https://www.cisa.gov/uscert/ics/advisories/ICSA-17-124-01; see also Hikvision Backdoor Confirmed – Brian Karas, IPVM, 8th May 2017: https://ipvm.com/reports/hik-backdoor

Silkie Carlo, Big Brother Watch Rahima Mahmut, Stop Uyghur Genocide Benedict Rogers, Hong Kong Watch John Jones, Free Tibet