



Tesco Stores Ltd
Tesco House
Shire Park
Welwyn Garden City
Hertfordshire
AL7 1GA

16th March 2023

To: Silkie Carlo, Big Brother Watch
Benedict Rodgers, Hong Kong Watch
Rahima Mahmut, Stop Uyghur Genocide
John Jones, Free Tibet

Dear all,

I am writing in response to your letter regarding the removal of Hikvision and Dahua CCTV cameras from Tesco buildings.

We are aware of the allegations detailed in your letter and I have set out below the steps we have taken to address the use of equipment manufactured by Hikvision and Dahua in our business.

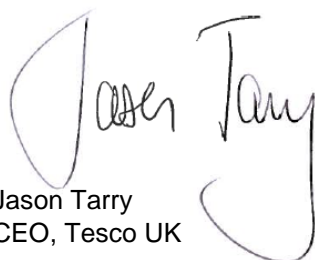
As you point out in your letter, we have a strong commitment to ethical sourcing and human rights, and we do not tolerate any forms of human rights abuse in our supply chain. When we became aware of the allegations linked to Hikvision and Dahua, we immediately took action to identify alternative suppliers.

While we recognise the severity of these allegations, due to the size and complexity of our business and our responsibility to maintain safety and security in our stores, it will take some time until all the equipment can be swapped out. We can confirm that we are now in the process of transitioning to new suppliers.

Having robust security systems in place, in particular body cameras, is essential for keeping our customers safe but is also key to our programme to reduce abuse and assault of Tesco colleagues in stores. Ensuring the safety of our colleagues and customers is our first responsibility as an employer and one we take very seriously and we are mindful of this as we transition to alternative security equipment in our stores.

I hope this reassures you that we are taking this issue seriously and are taking the necessary actions.

Yours faithfully,



Jason Tarry
CEO, Tesco UK

